Year	Autumn	Spring	Summer
9	 Unit 1 The Uk Travel and Tourism Sector- Learning Aim A: Understand the UK travel and tourism sector and its importance to the UK economy 	Unit 1 The Uk Travel and Tourism Sector- Learning Aim B: Know about the industries, and key organisations, within the travel and tourism sector, their roles and responsibilities.	Unit 1 The Uk Travel and Tourism Sector Learning Aim C: understand the role of consumer technology in the travel and tourism sector- Assessment- Past paper questions on C1 the role of consumer technology (airports, visitor attractions, accommodation, mobile apps, electronic and mobile ticketing, websites
	Assessment- Past paper questions on types of tourism, types of travel, and principles of sustainable tourism, importance of the travel and tourism sector to the UK economy. Industries in the Travel sector (Tour operators, agents, online travel set passenger transport, accommodation and vi attractions, arts and entertainment. Past paper questions organisations in the tratourism sector (Trade aprofessional bodies, an organisations Past paper questions organisations Past paper questions organisations	 accommodation and visitor attractions, arts and entertainment. Past paper questions on B2 key organisations in the travel and tourism sector (Trade and professional bodies, ancillary 	

10		tourism sector (Private, public and voluntary) • Past papers questions on B4 the interrelationships between travel and tourism organisations (common ownership, vertical and horizontal integration), commercial partnerships advantages and disadvantages.	
	 Unit 2: The UK Travel and Tourism Destinations- Learning aim A: Know UK Travel and Tourism destinations and gateways Learning aim B: Investigate the appeal of UK tourism destinations for different types of visitors. 	 Unit 2: The UK Travel and Tourism Destinations- Learning aim B: Investigate the appeal of UK tourism destinations for different types of visitors. Learning aim C: Plan UK holidays to meet the needs of different visitors. 	 Unit 4: International Travel and Tourism Destinations- Learning aim A: Know the major international travel and tourism destinations Learning aim B: Investigate the appeal of international travel and tourism destinations to different types of visitors.
	 P1 Accurately located 4 travel and tourism destinations from each destination category. P2 Identify and accurately locate 6 gateway airports and 4 seaports 	M2 recommend how one UK destination might be able to increase its appeal to different types of visitors.	P1 Locate six major gateways, format least two different continents.

	in the UK, including a typical passenger route for each. • M1 Plan in detail one route or road travel, one route of rail travel in and around the UK. • P4 Describe how one UK town or city destination, one seaside resort and one countryside area can appeal to two different types of visitors.	 D1 Justify own recommendation as to how one UK destination might be able to increase its appeal to different types of visitors. P5 Using at least two different information sources, plan two UK holidays, for alternative types of visitors producing an itinerary for each. M3 Plan two UK holidays, for different types of visitors, producing a detailed itinerary for each, and justifying choices made. D2 Analyse ways in which the two planned UK holidays could be adapted to meet the needs of different types of visitors 	 P2 Locate two of each type of European and Worldwide destination. M1 Explain four typical routes of air travel in relation to European and Worldwide tourism. P3 Describe three features that contribute to the appeal of one European and one Worldwide destination, for two different visitor types. M2 Explain how the features contribute to the appeal of one European and one Worldwide destination for two different visitor types. D1 Compare and contrast the contribution of different features to the appeal of one European and one worldwide destination, for two different customer types.
11	Unit 4: International Travel and Tourism Destinations-	Unit 3: The Travel and Tourism Customer Experience-	Unit 3: Learning Aim C understand the importance of customer service to travel and tourism organisations-
	 Learning Aim C: Be able to plan international travel to meet the needs of visitors. 	Learning Aim A: investigate travel and tourism customer service	P4 Explain customer service skills relevant to two travel and tourism organisations

 Unit 1: Unit 1 The UK Travel and Tourism Sector

Assessment-

- P4 Plan holidays to one European and one worldwide destination, for different visitor types, producing and itinerary for each.
- M3 Plan holidays to one European and one worldwide destination for different visitor types, producing an itinerary for each and justifying choices made.
- D2 Analyse ways in which the two planned holidays could be adapted to meet the needs of different types of visitors.
- Complete the UNIT Exam unit (externally assessed January)

Unit 3 Learning aim B Explore the needs and expectations of different types of customers in travel and tourism sector.

Assessment-

- P1 Describe the main aims of customer service for three different travel and tourism organisations in relation to their role and functions.
- M1 Explain, using relevant examples, how the main aims of customer service for two different travel and tourism organisations help the organisations to carry out their role and functions.
- D1 Compare and contrast how the main customer service aims for two different travel and tourism organisations help the organisations to carry out their role and functions.
- P2 Explain the needs of three customer types and how they are met.
- P3 Explain how three travel and tourism organisations respond to external customer needs to meet.

- P5 Assess the impact of excellent and poor customer service on travel and tourism organisations.
- M3 Compare customer service skills relevant to two travel and tourism organisations.
- M4 Compare, using relevant examples, the impacts of excellent and poor customer service on two organisations.
- D3 Recommend and justify improvements to poor customer service for one travel and tourism organisation.

	 M2 Compare, using relevant examples, how two travel and tourism organisations respond to external customer needs to meet and exceed customer expectations. D2 Evaluate the success of two different travel and tourism organisations in recognising, meeting and exceeding external customer needs.
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